

**Job Title:** Business Improvement - Junior Consultant

**Division:** Business Improvement

**Location/Office:** Brussels

**Reporting to:** Business Improvement Manager

Goodman is an integrated property group that owns, develops and manages industrial property and business space.



- + Own: Goodman buys property for the long-term, providing ongoing relationships with customers and investment opportunities for its funds
- + Develop: Goodman's tailor-made developments across Asia Pacific and Europe are designed to meet the individual needs of its customers
- + Manage: Goodman's in-house property services teams ensure the operational needs of its customers are met and its assets are maintained to an exceptional standard. This generates increased customer satisfaction, higher retention rates and, in turn, secures returns for investors.

**Primary Objective of this position:**

Work together with the rest of the business improvement team on solution design and implementation of the Business Improvement Roadmap in Continental Europe.

The Business Improvement Roadmap consists of cross-departmental projects optimizing current processes, systems and tools with a key focus on:

- High business impact and added value to the organization
- Simplification of the way we do this, avoiding duplication and waste
- Optimization of tools/processes people interact with on a daily basis

This in a context of the organization moving to a more agile mindset in which we can respond quickly to a rapidly changing environment and changes in customers' needs by challenging and re-assessing our priorities constantly.

This opportunity is characterized by a requirement for the following skills: communication, analytical, team work, problem solving and efficient tackling of projects in a dynamic and international environment.

#### **Accountabilities & duties**

- + Add value to the business by contributing to ongoing projects and liaise with all project teams involved
- + Design solutions and implement the defined solutions
- + Liaise and cooperate with all other departments in the Continental European organization
- + Liaise with the global headquarters in Sydney to ensure CE priorities are on the agenda
- + Gain buy-in from the organization for the implemented changes: in the different departments involved and from global headquarters
- + Provide training to end users
- + Ensure sustainment of implemented solutions
- + Identify new improvement opportunities for existing processes, systems and tools

#### **Relationships:**

- + All other departments within CE:
  - Country teams: Property Services CE & Development teams CE
  - Finance department CE
  - IT department CE & Global
  - HR department
  - Legal department
  - ...

#### **Skills, Knowledge and Experience:**

- + At least 2 years of experience, ideally within an international strategic management consulting firm
- + University degree in economics or civil engineering with additional business degree – academic achievement is a clear asset
- + Ability to communicate and engage effectively with a diverse range of stakeholders
- + Ability to work in an international environment
- + Flexible and getting things done (hands on mentality)
- + Team player and ability to work within a dynamic team environment
- + Ability to quickly understand a situation and to derive innovative solutions
- + Structuring and project management skills
- + Fluent written and spoken knowledge English
- + Willingness to travel within Europe
- + Experience in working in an agile organization/ using agile project management methodologies is a plus



- + Experience in real estate is a plus, although the necessary training will be provided when required